

INDEX
TO
MANAGEMENT COMMUNICATION QUARTERLY
Volume 16

Number 1 (August 2002) pp. 1-124
Number 2 (November 2002) pp. 125-296
Number 3 (February 2003) pp. 297-464
Number 4 (May 2003) pp. 465-640

Authors:

ALLEN, BRENDA J., "Translating Organizational Communication Scholarship Into Practice: Starting Where We Are" [Forum], 101.

ALVESSON, MATS, DAN KÄRREMAN, and JACKY SWAN, "Departures From Knowledge and/or Management in Knowledge Management" [Forum], 282.

ARMSTRONG, TODD A., see Kassing, J. W.

ASHCRAFT, KAREN LEE, "Practical Ambivalence and Troubles in Translation" [Forum], 113.

BALLARD, DAWNA I., and DAVID R. SEIBOLD, "Communicating and Organizing in Time: A Meso-Level Model of Organizational Temporality," 380.

CHENEY, GEORGE, MORGAN WILHELMSSON, and THEODORE E. ZORN, "10 Strategies for Engaged Scholarship" [Forum], 92.

CLAIR, ROBIN PATRIC, "Doing Critical Management Research by Mats Alvesson and Stanley Deetz" [Book Review], 118.

COLLINS, DAVID, "Management Gurus and Management Fashions: A Dramatistic Inquiry by Brad Jackson" [Book Review], 459.

CONTRACTOR, NOSHIR S., and PETER R. MONGE, "Managing Knowledge Networks" [Forum], 249.

COOMBS, W. TIMOTHY, and SHERRY J. HOLLADAY, "Helping Crisis Managers Protect Reputational Assets: Initial Tests of the Situational Crisis Communication Theory," 165.

CORMAN, STEVEN R., see McPhee, R. D.

DEETZ, STANLEY, "Corporate Governance, Communication, and Getting Social Values Into the Decisional Chain" [Forum], 606.

DOOLEY, KEVIN, see McPhee, R. D.

DOUGHERTY, DEBBIE S., see Pierce, T.

FLANAGIN, ANDREW J., "The Elusive Benefits of the Technological Support of Knowledge Management" [Forum], 242.

GALLOIS, CINDY, see Lizzio, A.

INDEX
TO
MANAGEMENT COMMUNICATION QUARTERLY
Volume 16

Number 1 (August 2002) pp. 1-124
Number 2 (November 2002) pp. 125-296
Number 3 (February 2003) pp. 297-464
Number 4 (May 2003) pp. 465-640

Authors:

ALLEN, BRENDA J., "Translating Organizational Communication Scholarship Into Practice: Starting Where We Are" [Forum], 101.

ALVESSON, MATS, DAN KÄRREMAN, and JACKY SWAN, "Departures From Knowledge and/or Management in Knowledge Management" [Forum], 282.

ARMSTRONG, TODD A., see Kassing, J. W.

ASHCRAFT, KAREN LEE, "Practical Ambivalence and Troubles in Translation" [Forum], 113.

BALLARD, DAWNA I., and DAVID R. SEIBOLD, "Communicating and Organizing in Time: A Meso-Level Model of Organizational Temporality," 380.

CHENEY, GEORGE, MORGAN WILHELMSSON, and THEODORE E. ZORN, "10 Strategies for Engaged Scholarship" [Forum], 92.

CLAIR, ROBIN PATRIC, "Doing Critical Management Research by Mats Alvesson and Stanley Deetz" [Book Review], 118.

COLLINS, DAVID, "Management Gurus and Management Fashions: A Dramatistic Inquiry by Brad Jackson" [Book Review], 459.

CONTRACTOR, NOSHIR S., and PETER R. MONGE, "Managing Knowledge Networks" [Forum], 249.

COOMBS, W. TIMOTHY, and SHERRY J. HOLLADAY, "Helping Crisis Managers Protect Reputational Assets: Initial Tests of the Situational Crisis Communication Theory," 165.

CORMAN, STEVEN R., see McPhee, R. D.

DEETZ, STANLEY, "Corporate Governance, Communication, and Getting Social Values Into the Decisional Chain" [Forum], 606.

DOOLEY, KEVIN, see McPhee, R. D.

DOUGHERTY, DEBBIE S., see Pierce, T.

FLANAGIN, ANDREW J., "The Elusive Benefits of the Technological Support of Knowledge Management" [Forum], 242.

GALLOIS, CINDY, see Lizzio, A.

GANESH, SHIV, "Organizational Narcissism: Technology, Legitimacy, and Identity in an Indian NGO," 558.

GARDNER, WILLIAM L., "Perceptions of Leader Charisma, Effectiveness, and Integrity: Effects of Exemplification, Delivery, and Ethical Reputation," 502.

GILCHRIST, JAN, see Lizzio, A.

HAAS, TANNI, "Toward an 'Ethic of Futurity': Corporate Social Responsibility in the Age of the Risk Society" [Forum], 612.

HEARN, GREG, and ABRAHAM NINAN, "Managing Change Is Managing Meaning" [Forum], 440.

HEATON, LORNA, and JAMES R. TAYLOR, "Knowledge Management and Professional Work: A Communication Perspective on the Knowledge-Based Organization," 210.

HESS, JON A., see Kramer, M. W.

HOLLADAY, SHERRY J., see Coombs, W. T.

IVERSON, JOEL O., and ROBERT D. MCPHEE, "Knowledge Management in Communities of Practice: Being True to the Communicative Character of Knowledge" [Forum], 259.

KÄRREMAN, DAN, see Alvesson, M.

KASSING, JEFFREY W., "Speaking Up: Identifying Employees' Upward Dissent Strategies," 187.

KASSING, JEFFREY W., and TODD A. ARMSTRONG, "Someone's Going to Hear About This: Examining the Association Between Dissent-Triggering Events and Employees' Dissent Expression," 39.

KEYTON, JOANN, "Teaching a Pig to Sing?" [Forum], 453.

KRAMER, MICHAEL W., and JON A. HESS, "Communication Rules for the Display of Emotions in Organizational Settings," 66.

KUHN, TIMOTHY, "Negotiating Boundaries Between Scholars and Practitioners: Knowledge, Networks, and Communities of Practice" [Forum], 106.

KUHN, TIMOTHY, and NATALIE NELSON, "Reengineering Identity: A Case Study of Multiplicity and Duality in Organizational Identification," 5.

LAMMERS, JOHN C., "An Institutional Perspective on Communicating Corporate Responsibility" [Forum], 618.

LARSON, GREGORY S., and GERALD L. PEPPER, "Strategies for Managing Multiple Organizational Identifications: A Case of Competing Identities," 528.

LIZZIO, ALF, KEITHIA L. WILSON, JAN GILCHRIST, and CINDY GALLOIS, "The Role of Gender in the Construction and Evaluation of Feedback Effectiveness," 341.

LUTGEN-SANDVIK, PAMELA, "The Communicative Cycle of Employee Emotional Abuse: Generation and Regeneration of Workplace Mistreatment," 471.

MAY, STEVEN K., "Case Study: Challenging Change" [Forum], 419.

MAY, STEVEN K., and THEODORE E. ZORN, "Forum Introduction" [Forum], 416, 595.

MAY, STEVEN K., see Zorn, T. E.

McPHEE, ROBERT D., see Iverson, J. O.

McPHEE, ROBERT D., STEVEN R. CORMAN, and KEVIN DOOLEY, "Organizational Knowledge Expression and Management: Centering Resonance Analysis of Organizational Discourse" [Forum], 274.

MONGE, PETER R., see Contractor, N. S.

NELSON, NATALIE, see Kuhn, T.

NICHOL, BRIAN, and LOU RAYE NICHOL, "The Psychodynamics of an Organizational Change Initiative" [Forum], 446.

NICHOL, LOU RAYE, see Nichol, B.

NINAN, ABRAHAM, see Hearn, G.

PEPPER, GERALD L., *see* Larson, G. S.

PIERCE, TAMYRA, and DEBBIE S. DOUGHERTY, "The Construction, Enactment, and Maintenance of Power-as-Domination Through An Acquisition: The Case of TWA and Ozark Airlines," 129.

SCHWARZE, STEVE, "Corporate-State Irresponsibility, Critical Publicity, and Asbestos Exposure in Libby, Montana" [Forum], 625.

SEIBOLD, DAVID R., *see* Ballard, D. I.

STOHL, CYNTHIA, *see* Townsley, N. C.

SWAN, JACKY, *see* Alvesson, M.

TAYLOR, JAMES R., *see* Heaton, L.

TIMMERMAN, C. ERIK, "Media Selection During the Implementation of Planned Organizational Change: A Predictive Framework Based on Implementation Approach and Phase," 301.

TOWNSLEY, NIKKIC., and CYNTHIA STOHL, "Contracting Corporate Social Responsibility: Swedish Expansions in Global Temporary Agency Work" [Forum], 599.

TRACY, SARAH J., "Altered Practice ↔ Altered Stories ↔ Altered Lives: Three Considerations for Translating Organizational Communication Scholarship Into Practice" [Forum], 85.

TRETHEWEY, ANGELA, "Forum Introduction" [Forum], 81.

TURNER, PAAIGE K., "Paradox of Ordering Change: I Insist That We Work as a Team" [Forum], 434.

WALSHAM, GEOFF, "What Can Knowledge Management Systems Deliver?" [Forum], 267.

WILHELMSSON, MORGAN, *see* Cheney, G.

WILSON, KEITHIA L., *see* Lizzio, A.

ZORN, THEODORE E., "Editor's Note," 469.

ZORN, THEODORE E., and STEVEN K. MAY, "Forum Introduction" [Forum], 237.

ZORN, THEODORE E., *see* Cheney, G.

ZORN, THEODORE E., *see* May, S. K.

Articles:

"Communicating and Organizing in Time: A Meso-Level Model of Organizational Temporality," Ballard and Seibold, 380.

"Communication Rules for the Display of Emotions in Organizational Settings," Kramer and Hess, 66.

"The Communicative Cycle of Employee Emotional Abuse: Generation and Regeneration of Workplace Mistreatment," Lutgen-Sandvik, 471.

"The Construction, Enactment, and Maintenance of Power-as-Domination Through An Acquisition: The Case of TWA and Ozark Airlines," Pierce and Dougherty, 129.

"Editor's Note," Zorn, 469.

"Helping Crisis Managers Protect Reputational Assets: Initial Tests of the Situational Crisis Communication Theory," Coombs and Holladay, 165.

"Knowledge Management and Professional Work: A Communication Perspective on the Knowledge-Based Organization," Heaton and Taylor, 210.

"Media Selection During the Implementation of Planned Organizational Change: A Predictive Framework Based on Implementation Approach and Phase," Timmerman, 301.

"Organizational Narcissism: Technology, Legitimacy, and Identity in an Indian NGO," Ganesh, 558.

"Perceptions of Leader Charisma, Effectiveness, and Integrity: Effects of Exemplification, Delivery, and Ethical Reputation," Gardner, 502.

"Reengineering Identity: A Case Study of Multiplicity and Duality in Organizational Identification," Kuhn and Nelson, 5.

"The Role of Gender in the Construction and Evaluation of Feedback Effectiveness," Lizzio et al., 341.

"Someone's Going to Hear About This: Examining the Association Between Dissent-Trigerring Events and Employees' Dissent Expression," Kassing and Armstrong, 39.

"Speaking Up: Identifying Employees' Upward Dissent Strategies," Kassing, 187.

"Strategies for Managing Multiple Organizational Identifications: A Case of Competing Identities," Larson and Pepper, 528.

Book Reviews:

"*Doing Critical Management Research* by Mats Alvesson and Stanley Deetz," Clair, 118.

"*Management Gurus and Management Fashions: A Dramatistic Inquiry* by Brad Jackson," Collins, 459.

Forums:

"Altered Practice ↔ Altered Stories ↔ Altered Lives: Three Considerations for Translating Organizational Communication Scholarship Into Practice," Tracy, 85.

"Case Study: Challenging Change," May, 419.

"Contracting Corporate Social Responsibility: Swedish Expansions in Global Temporary Agency Work," Townsley and Stohl, 599.

"Corporate Governance, Communication, and Getting Social Values Into the Decisional Chain," Deetz, 606.

"Corporate-State Irresponsibility, Critical Publicity, and Asbestos Exposure in Libby, Montana," Schwarze, 625.

"Departures From Knowledge and/or Management in Knowledge Management," Alvesson et al., 282.

"The Elusive Benefits of the Technological Support of Knowledge Management," Flanagan, 242.

"Forum Introduction," Tretthewey, 81.

"Forum Introduction," May and Zorn, 416, 595.

"Forum Introduction," Zorn and May, 237.

"An Institutional Perspective on Communicating Corporate Responsibility," Lammers, 618.

"Knowledge Management in Communities of Practice: Being True to the Communicative Character of Knowledge," Iverson and McPhee, 259.

"Managing Change Is Managing Meaning," Hearn and Ninan, 440.

"Managing Knowledge Networks," Contractor and Monge, 249.

"Negotiating Boundaries Between Scholars and Practitioners: Knowledge, Networks, and Communities of Practice," Kuhn, 106.

"Organizational Knowledge Expression and Management: Centering Resonance Analysis of Organizational Discourse," McPhee et al., 274.

"Paradox of Ordering Change: I Insist That We Work as a Team," Turner, 434.

"Practical Ambivalence and Troubles in Translation," Ashcraft, 113.

"The Psychodynamics of an Organizational Change Initiative," Nichol and Nichol, 446.

"Teaching a Pig to Sing?" Keyton, 453.

"10 Strategies for Engaged Scholarship," Cheney et al., 92.

"Toward an 'Ethic of Futurity': Corporate Social Responsibility in the Age of the Risk Society," Haas, 612.

"Translating Organizational Communication Scholarship Into Practice: Starting Where We Are," Allen, 101.

"What Can Knowledge Management Systems Deliver?" Walsham, 267.

